

Navigate Benefits

Our Navigate Benefits solution supports members in finding the right benefits at the right time seamlessly within their Virgin Pulse experience. On-demand guides bring empathy to the experience, providing person-first benefits navigation support. Members have access to a personalized benefits hub and secure digital wallet for saving important ID cards (medical, dental, vision) for easy, centralized access in the moments that matter. Convenient self-admin allows clients to customize and manage how benefits are displayed and presented to the member. For the most flexibility, clients can also create custom public pages, simplifying access for dependents.



Guides help members find and use benefits



Personalization and enhanced search improve discoverability

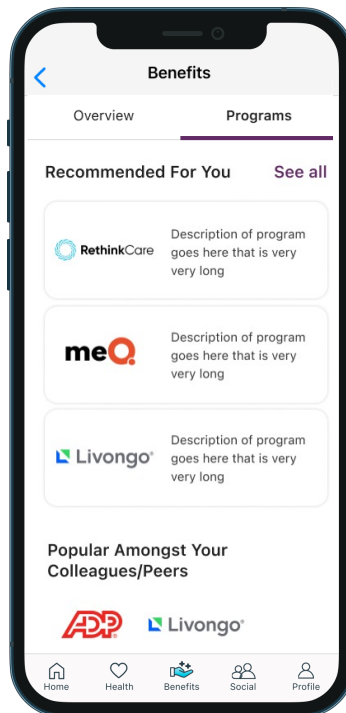


Public pages support full benefits access needs

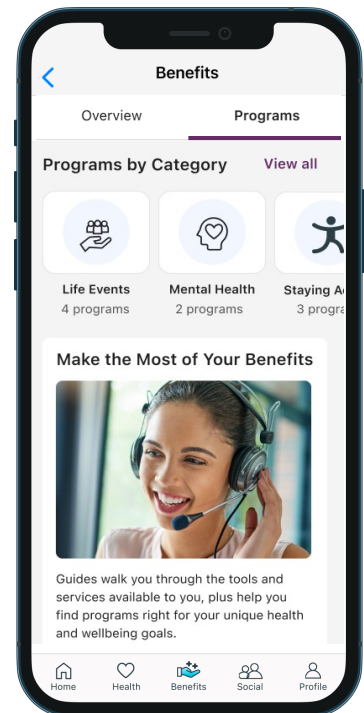
Navigate Benefits Features

- Guides
- Digital wallet
- Personalized recommendations
- Public benefits page
- Enhanced search and design features
- Self-admin for client customization

- ✓ **Easier for employees**
- ✓ **Better for dependents**
- ✓ **Convenient for you**



Personalized



Guides

Location on Platform

Resides on the *Benefits* page of the Virgin Pulse app on desktop and mobile, where members can also click-to-call Guides. Guides support members by phone. Their notes can be shared with the member's primary coach to maintain continuity if coaching is enabled.