Onsite Biometric Screening Communication Timetable

Best Practice Timing	Date Use best practice timing to add date	Action Items	Tips and Resources
16 weeks		Virgin Pulse & Client:	
before first event		☐ Review communications options and best practices.	
12 weeks		Virgin Pulse & Client:	
before first event		☐ Finalize communications plan and campaign selections.	
4–6 weeks before first event		Virgin Pulse & Client:	Templates are in the Biometric Screenings Teallity
		☐ Finalize content for all assets.	 Toolkit. For VP custom communications, create case for pdfs no later than 3 weeks before due and create case for print and ship assets no later than 5 weeks before due.
		Virgin Pulse	
		☐ Submit cases for custom offline assets if needed (for example, table tent, postcard or rewards guide).	
2–3 weeks		Virgin Pulse	
before first event		Submit cases for VP custom comms email(s) and in- app message(s).	
:::ò:		Scheduler Opens	 4–6 weeks before the first onsite event. Ensure scheduler is live before deploying communications.
Day after scheduler opens		Virgin Pulse:	Templates are in the Biometric Screenings
		☐ Deploy screening sign-up email and in-app message.	 Toolkit. For VP calendar or announcement card, segment messages to reach local populations. These can be added by main client contact, or if many events, admin tool permission can be given to site
		Site Contact:	
		Add events to VP Platform event calendar or announcement card.	
		Put up posters, digital signs to promote appointment sign-ups.	contacts to add.For posters, digital signs and internal
		☐ Promote in social media channels, intranet, etc.	channels, leverage screening site contacts, wellbeing champions and, if applicable, VP onsite team members to promote at site.
		☐ Facilitate deploying leadership message.	
1 week		Site Contact:	Template is in the Biometric Screenings
after scheduler opens		Deploy email promoting health screening event and link to scheduler.	Toolkit.
3 weeks before event		Virgin Pulse:	Template is in the Biometric Screenings
		Deploy screening sign-up reminder email and in-app message.	 Toolkit. Best practice timing is 3 weeks before first event because final screening counts are
		Site Contact:	due 10 business days before the event.
		☐ Post reminder on internal communication channels.	
2 weeks		Site Contact:	
before event		Print handouts for day of event. Distribute to multiple site locations as needed.	



